

Expats Support *& Rates*

Practical, bilingual assistance for English-speaking residents and families in Cagliari.

I help with appointments, paperwork, phone calls, local offices, healthcare, utilities, schools, and everyday arrangements.

SERVICES

Appointments & Paperwork

Comune, Questura, codice fiscale, residency registration, forms, and appointments.

Translation & Communication

Phone calls, correspondence, banks, post offices, and communication with local providers.

Home & Everyday Life

Rental arrangements, landlords, electricity, gas, water, internet, phone services, repairs, and deliveries.

Translations

Non-certified English-Italian translations of everyday documents and correspondence.

Healthcare & Family

Healthcare registration, doctors, pediatricians, schools, and childcare.

INDIVIDUAL SERVICES & RATES

SERVICE	RATE
Quick remote assistance, up to 30 minutes	€20
In-person assistance, first hour	€40
Additional in-person time	€20 per 30 minutes
Half-day assistance, up to 4 hours	€140
Full-day assistance, up to 8 hours	€260
Non-certified translation, per 1,500 characters	€20

Translation minimum: €20.

SETTLING-IN PACKAGES

Arrival Package

€180

Up to five hours during the first month.

Help with the codice fiscale application, phone and utilities setup, and one accompanied appointment at a local public office.

Full Settling-In Package

€400

Up to 12 hours over the first three months.

Includes Arrival Package services, plus assistance with housing, healthcare registration, and school enrolment.

TERMS

Time is calculated in 30-minute increments.
Travel within the Cagliari area is included. Additional travel costs outside this area are agreed upon in advance.
Cancellations made with less than 24 hours' notice are subject to a fee of 18% of the booked service.
Some services depend on documents the family must already hold, such as a codice fiscale or residence permit. I'll confirm what's needed before we start.

Families attend in person and sign their own applications and contracts.

Twice Native provides practical assistance, non-certified translation, and accompaniment. Legal, tax, and immigration advice or representation are not included.

Personal information is handled confidentially and used only for the agreed services.